

How to login for the first time

You can expect the login process to be the same whether you're on desktop or mobile

01 Enter Your Credentials

- Visit the desktop login page at **digital-banking.mstreetbank.com**
- Enter your current username and click Continue
- Once the password box appears, enter your **current password** and click **Sign in**
- Read the disclosure, check the box next to "I Agree" then click **Continue**

02 Configure Multifactor Authentication

- To protect your account with 2-step verification, click Get Started
- You can choose between an authenticator app (like Duo, Microsoft Authenticator, Authy, or Google) or your existing token app, Symantec VIP.
 - <u>Authenticator App</u>:
 - Open your authenticator app on your mobile device and follow the prompts to add MainStreet Digital
 - Scan the QR code or enter the details manually to configure
 - Enter the verification code from your mobile device and click
 Verify
 - o Symantec VIP:
 - Open the VIP app on your mobile device
 - Enter your unique Credential ID (including all letters and numbers)
 - Click Next
 - Enter the verification code from your mobile device and click
 Verify

03 Accept Terms

- You will be presented with MainStreet Bank's Online Terms and Conditions.
- Scroll through the user agreement and click Accept

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| | Forgot? |
| First time user? Enroll now. Continue | |
| | 0 |
| 0 | Authenticator app Using a different authenticator app? We support using any authenticator app using either a QR code scan or manual code entry. |
| 1 | Symantec VIP Use Symantec VIP authentication to sign into your account. We support digital and hard tokens. |
| TE | RMS OF USE AND PRIVACY POLICY |
| Th ba Ja en fol | e primary licensor for the online and/or mobile nking service you are using (the "Service") is ck Henry & Associates, Inc. (the 'Provider'). By rolling in our Service, you hereby agree as lows: |
| (i) of the an(sei Se | General. The Provider is not the provider of any the financial services available to you through Service, and the Provider is not responsible for y of the materials, information; products or vices made available to you through the rvice. |
| (ii) par Pro ins nu will Se att inf nu us da loc | Provider Privacy Policy, Provider may access social information while you use the Service wider may access records held by your financial titution for such information as your phone mber, home address or email address. Provider i use this contact information to alert you about vice-related events or actions that require your ention. If you grant permission to use phone crimation, Provider will use the phone number to populate forms that expect a personal phone mber for contacting. If you grant permission to a your device's location, Provider will use the ta when checking for nearby branch and ATM attoms. If you grant permission to use access tos, media or other files stored on your device. |

