

How to login for the first time

You can expect the login process to be the same whether you're on desktop or mobile.

01 Enter Your Credentials

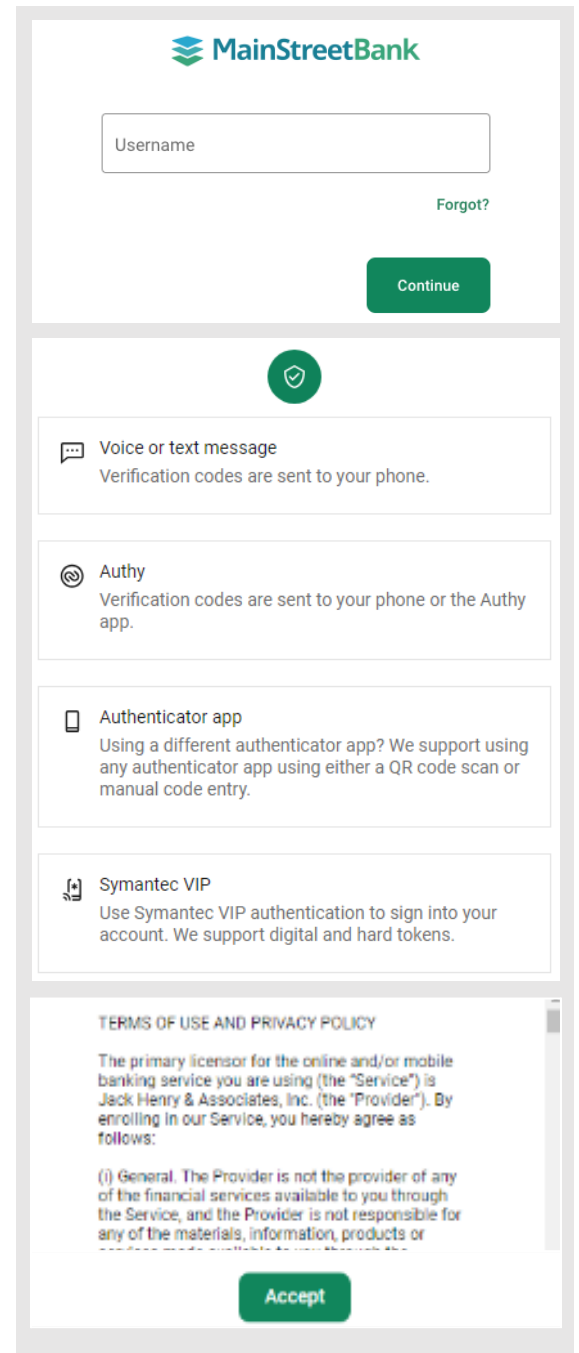
- Visit the login page at **digital-banking.mstreetbank.com**
- Enter your **current username** and click **Continue**
- Once the password box appears, enter your **current password** and click **Sign in**
- Read the disclosure, check the box next to "I Agree" then click **Continue**

02 Configure Multifactor Authentication

- To protect your account with 2-step verification, click **Get Started**
- You can choose between a Voice or text message sent to your phone, or an authenticator app (like Duo, Microsoft Authenticator, Authy, Google or Symantec VIP) to be used at login
 - o Voice or text message:
 - Enter the number you would like us to use for verification and click **Next**
 - Choose between **Text message/SMS** or **Phone call** and click **Send code**
 - Enter the verification code you received and click **Verify**
 - o Authenticator App:
 - Open your authenticator app on your mobile device and follow the prompts to add MainStreet Digital
 - Scan the QR code or enter the details manually to configure
 - Enter the verification code from your mobile device and click **Verify**

03 Accept Terms

- You will be presented with MainStreet Bank's Online Terms and Conditions.
- Scroll through the user agreement and click **Accept**



The screenshot shows the MainStreetBank digital banking interface. At the top, the MainStreetBank logo is displayed. Below it is a form with a "Username" input field and a "Forgot?" link. A green "Continue" button is positioned below the form. The next screen features a green shield icon with a checkmark, indicating a security or verification step. Below this are three options for multifactor authentication: "Voice or text message" (with a speech bubble icon), "Authy" (with a circular icon), and "Authenticator app" (with a smartphone icon). Each option includes a brief description of how verification codes are sent. Below these options is the "Symantec VIP" option (with a key icon), which includes a description of the service. At the bottom of the screen, there is a section titled "TERMS OF USE AND PRIVACY POLICY" with a scrollable text area containing legal disclaimers. A green "Accept" button is located at the bottom right of the screen.