

How to send a foreign currency wire

For an interim period, customers who want to send an international wire in **foreign currency** (non-USD) through digital banking will need to complete their request with a support agent.

01 Connect with a MainStreet Bank Support Agent

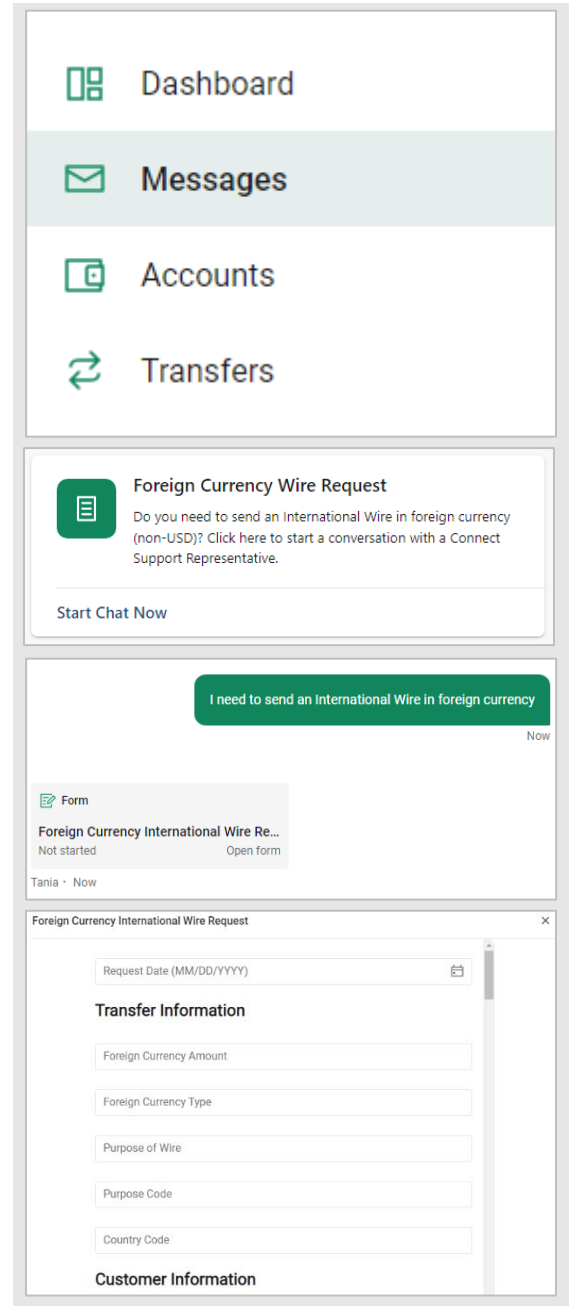
- Start a chat conversation
 - From the left navigation menu, click **Messages**; or
 - From your Dashboard, locate and click the **Foreign Currency Wire Request** tile

02 Send us a Message

- Inside the Messages module, click **Send us a Message** or **Start a Conversation**
- Let us know you want to send a foreign currency wire
- Type your message in the message box and click send
 - *"I need to send an International Wire in foreign currency"*
 - *"I would like to send an FX Wire"*
- We may ask you for the account number you want to send from to confirm your international wire configuration

03 Complete Wire Request Form

- We will send you the **Foreign Currency International Wire Request** form
- Complete all fields and click **Submit Transfer Request**
- Once submitted, we will confirm the details of your foreign currency wire request
- If we need any additional information from you, we will contact you before processing your request



The screenshot displays the digital banking interface. At the top, a navigation menu includes Dashboard, Messages, Accounts, and Transfers. The Messages module is active, showing a tile for 'Foreign Currency Wire Request' with a sub-message: 'Do you need to send an International Wire in foreign currency (non-USD)? Click here to start a conversation with a Connect Support Representative.' Below this is a 'Start Chat Now' button. A message from Tania is shown with the text: 'I need to send an International Wire in foreign currency'. Below the message is a form titled 'Foreign Currency International Wire Request' with fields for Request Date (MM/DD/YYYY), Transfer Information (Foreign Currency Amount, Foreign Currency Type, Purpose of Wire, Purpose Code, Country Code), and Customer Information.