

How to Manage My Debit Card

Do you need to activate a new debit card? Have you misplaced your debit card? Simply log in to Digital Banking to activate or freeze your card. You can also report your debit card lost/stolen.

01 Navigate to Card Management

- From your main dashboard, scroll down to Card management
- In the Card management tab, click the debit card that you want to work with
- A Manage card pop-up will be displayed

02 Activate your New Debit Card

- From the Manage card pop-up, click **Activate new card**
- To activate your new card, you must confirm it

03 Add Temporary Freeze

- From the Manage card pop-up, toggle the **Green Button** to the off position to Lock Card
- From the Are you sure you want to lock your card? Pop-up, click **Lock Card**
- This will cause your debit card to be temporarily frozen
 - Please note: If you find your card, you can unfreeze it.

04 Block – Report Lost/Stolen

- From the Manage card pop-up, to report a lost or stolen debit card, click **Report lost/stolen**
- Select one of the following from the Report card lost/stolen pop-up:
 - Select **My card is lost**, or select **My card is stolen**
 - Both requests will deactivate your card. Any one-time or recurring transactions will be blocked
- To complete the verification in the Report card lost/stolen pop-up, click **Report lost** or **Report stolen**

