MainStreetBank

How to set up 2FA Symantec VIP token

As an added layer of security to our remote deposit scanning system, all users are enabled with two-factor authentication using the Symantec VIP app. Once you download and configure your token, you will need to enter a new code each time you login.

01 Download the Symantec VIP App

- Navigate to the app store on your phone and follow the steps to download and install the Symantec VIP app
  - iOS - VIP Access for iPhone
  - Android - VIP Access

02 Register Your Secure Token

- Navigate to the remote deposit scanning system and login using your credentials
- When prompted if you have received your secure token, click **Yes**
- Enter the details from your VIP App
  - **Device Serial Number** - Credential ID including **SYMC**
  - **Token Code** - Security Code in the center of the screen
- Click **Submit**
- Click **Continue** in the registration confirmation pop-up

03 Login Using Your Secure Token

- Once you have successfully set up and registered your secure token, you'll need a new code each time you login
- Navigate to the remote deposit scanning system and login using your credentials
- Launch the VIP app on your phone
- Enter the security code from the center of the screen into the secure token code field and click **Submit**

VIP Access for iPhone 4+
Symantec Enterprise Division, Broadcom Inc.
#114 in Business
★★★★★ 3.7 • 3 Ratings
Free

Have you received your Secure Token yet?

If yes, please click **Yes** and follow the instructions to register your device.

If no, click **No** to be prompted again during a future login.

[Yes]

[No]

Device Serial Number (back)

[Enter Serial Number]

Token Code (front)

[Enter Token Code]

SECURITY CODE

801624

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