

How to Update Two-Factor Authentication

Digital Banking offers Two-Factor authentication for your security. You have the option of updating your authentication when you believe it is required/needed.

01 Navigate to Settings

- On the right-hand side of your main dashboard, click your **User** icon
- From the dropdown menu, click **Settings**

02 Navigate to Security

- In the Settings dashboard, under the Personal card, click **Security**
- Midway the Security Card you will be able to edit the Two-factor authentication, click **Edit Settings**
- Confirm your credentials by entering your password into the pop-up and click **Confirm password**

03 Set-Up your 2-Step Verification

- Under the Verified methods section, click **Remove**
- Then to confirm the removal, click **Remove** again
- You will need to log back in to re-select a new verified method. The *Protect your account with 2-step verification* page will be presented to you, click **Get Started**
- Select your new method of authentication from the listed choices:
 - **Voice or text message** – Verification codes are sent to your phone. Message and data rates may apply
 - **Authy** – Use the Authy app to generate a unique code to authenticate your account Available for iOS and Android
 - **Authenticator app** – Using a different authenticator app? We support any authenticator app using either QR code or manual code entry
 - **Symantec VIP** – Use the Symantec VIP authentication to sign into your account. We support digital and hard tokens
- Please allow the prompted instructions shown in their respective selected options

