

How to send a foreign currency wire

For an interim period, customers who want to send an international wire in **foreign currency** (non-USD) through digital banking will need to complete their request with a support agent.

01 Connect with a MainStreet Bank Support Agent

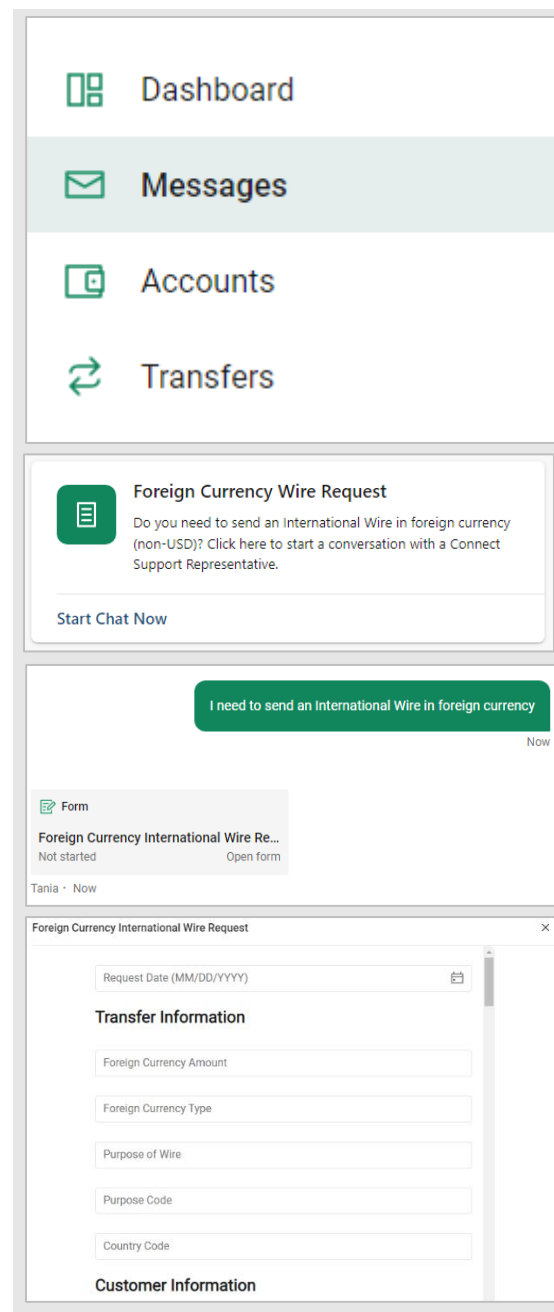
- Start a chat conversation
 - From the left navigation menu, click **Messages**; or
 - From your Dashboard, locate and click the **Foreign Currency Wire Request** tile

02 Send us a Message

- Inside the Messages module, click **Send us a Message** or **Start a Conversation**
- Let us know you want to send a foreign currency wire
- Type your message in the message box and click send
 - *"I need to send an International Wire in foreign currency"*
 - *"I would like to send an FX Wire"*
- We may ask you for the account number you want to send from to confirm your international wire configuration

03 Complete Wire Request Form

- We will send you the **Foreign Currency International Wire Request** form
- Complete all fields and click **Submit Transfer Request**
- Once submitted, we will confirm the details of your foreign currency wire request
- If we need any additional information from you, we will contact you before processing your request



The screenshot displays the MainStreet Bank digital banking interface. At the top, a navigation menu includes Dashboard, Messages, Accounts, and Transfers. The Messages section is highlighted, and a tile for 'Foreign Currency Wire Request' is visible, with a 'Start Chat Now' button. Below this, a chat window shows a message: 'I need to send an International Wire in foreign currency'. A form titled 'Foreign Currency International Wire Request' is open, with fields for Request Date, Transfer Information (Foreign Currency Amount, Foreign Currency Type, Purpose of Wire, Purpose Code, Country Code), and Customer Information.